

Theatrix UK

Payment Policy

Effective from: September 2026



Date Adopted: 23rd August 2026 **Date of last review:** 23rd August 2026

To be reviewed next on/before: 23rd August 2027

This policy outlines how payments for Theatrix UK classes and activities are managed.

By registering a child with Theatrix UK, parents/carers agree to the following payment terms. **Regular**

Class Fees

Regular Theatrix class fees are payable **monthly in advance**.

Monthly payments secure your child's place within their chosen class and are not calculated according to individual attendance.

Fees remain payable if your child misses a class due to illness, holidays, school commitments or other personal circumstances.

Payment Due Date

Monthly class fees must be paid by the payment date stated on your invoice/payment request.

Parents/carers are responsible for ensuring payments are made on time.

Late or Missed Payments

If payment has not been received by the due date, Theatrix UK may contact you with a payment reminder.

Where fees remain outstanding, your child's place may be temporarily suspended until the account has been brought up to date.

If payment remains outstanding without communication from the parent/carer, Theatrix UK reserves the right to release the child's place to another student.

We will always encourage parents to contact us if there is an issue with a payment rather than allowing fees to remain unpaid without communication.

Joining Part-Way Through a Month

Where a child joins Theatrix part-way through a payment period, their first payment may be adjusted accordingly.

Normal monthly payments will then begin from the following payment period.

Additional Classes

If your child attends more than one Theatrix class, all applicable class fees must be paid unless a specific multi-class discount has been agreed.

Any discounts offered are subject to Theatrix UK's current pricing structure and may be reviewed.

Workshops & Holiday Clubs

Workshops and holiday clubs may require either:

- Full payment when booking; or
- A non-refundable deposit followed by a remaining balance.

The payment deadline will be clearly stated when bookings open.

A child's place is not guaranteed until the required payment or deposit has been received.

All workshop and holiday club bookings are also subject to the Theatrix UK Cancellation & Refund Policy.

Productions & Performances

Productions, showcases and special performances may involve additional charges.

These could include participation fees, costumes, licences, rehearsal costs, merchandise or other production-related expenses.

Any additional costs will be communicated to parents before payment is required.

Once production-related payments have been committed or orders placed, they may be nonrefundable.

Outstanding Balances

All outstanding balances should be settled before a child participates in additional paid Theatrix activities, workshops or productions unless an alternative arrangement has been agreed with Theatrix UK.

Payment Difficulties

If you are experiencing difficulty making a payment, please contact us as early as possible.

Where appropriate, Theatrix UK may agree an alternative payment arrangement. Any arrangement must be agreed in advance and will be considered individually.

Fee Reviews

Class, workshop and activity fees may be reviewed periodically.

Parents will be given notice of any changes to regular class fees before the new pricing takes effect.

Acceptance of Payment Terms

By enrolling your child and continuing to attend Theatrix UK, you agree to keep payments up to date and to follow this Payment Policy alongside our Cancellation & Refund Policy.

Theatrix UK reserves the right to update these policies when necessary. Parents/carers will be informed of significant changes.